## Security. Elevated.





Onsite Guarding



Mobile Guarding



Remote Guarding



Electronic Security



Fire & Safety



Corporate Risk

### Six Pillars of Protective Services

One source, one contact, for full spectrum security.





#### North America Snapshot

Revenue: \$5.2B

Employees: 120,000+

**Operational Support:** 

400+ brick and mortar offices

Operational Management: 530+ District Managers

Headquarters: Parsippany, NJ

Sustainability: AAA net impact rating by the

**Upright Project.** 

Diversity: One of Forbes' Top 500 Diverse

Companies



## Building trust with clients, colleagues and the community

Securitas security officers are the foundation of our organization.

Officers are screened and trained to enable them to deliver the highest degree of professionalism in our mission of helping safeguard people, property and information.







#### On-site Guarding Services

- Patrol and Inspection Services
- Alarm & Emergency Response
- Reception/Concierge
- · Console Operations
- Safety Equipment Checks
- Employee & Visitor Badging and Identification
- Transportation
   Services and
   Coordination
- Customized and Site-specific Security Tasks
- Special Event Security



#### A cost-effective and customized security solution

Mobile patrol inspections are a proactive deterrent to theft, vandalism and other unlawful acts. Using clearly marked Securitas vehicles, our Mobile Officers can be dispatched remotely, or operate at both predetermined and random times from locations miles apart.



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### Mobile Guarding Services

#### **RESPONSE SERVICES**

- Alarm & Emergency Response
- Emergency Facility Access Control
- Duress Signal Response
- Emergency Safety Escorts

#### PROACTIVE SERVICES

- Patrol Inspections
- Facility Opening and Closing
- Employee Safety
   Escorts



# Traditional on-site guarding functions performed remotely

Remote Guarding Officers are specially trained to utilize intelligent technology designed with site risks in mind to take immediate action to manage the event.

When Remote Guarding Officers are alerted to the events occurring at your location they use sophisticated tools to mitigate unwanted activity, document all pertinent details and then coordinate a response with On-Site, Mobile or Law Enforcement Officers based on the specific need.

Incorporating Remote Guarding delivers better outcomes while improving the efficiency and effectiveness of your security resources.



#### Core Remote Guarding Services

- Remote Perimeter Protection
- Remote Entry/Exit
- Remote Employee Escort
- Remote Reception
- Remote Alarm Verification
- Remote Patrol
- Remote Crowdsource Safety

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### Expertise in Electronic Security

Securitas Technology

Our Technology group offers a full portfolio of video, access, intrusion, fire, EAS and integrated solutions. Our robust services include monitoring, maintenance, inspection, managed, hosted, embedded and online services, and more.

As a leading systems integrator and alarm monitoring company, we serve countless long-term clients with solutions and services that protect their people, customers and assets.



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#### **Key Distinctions**

- Award-winning UL Monitoring Services
- Strong Integration & Service Capabilities
- Unmatched National Account Program
- Centralized Programmatic Delivery
- Engineering Center of Excellence (CoE)
- Dynamic Web-based Solutions
- Highly Skilled Technical Teams





**On-site Guarding** 

**Mobile Guarding** 



**Remote Guarding** 

**Electronic Security** 





### Integrated Guarding

## Delivering the most effective mix of our four core services

Securitas Integrated Guarding balances the expertise and innovation of two or more core security services — On-site Guarding, Remote Guarding, Mobile Guarding and Electronic Security — to provide optimal protection to your organization and unique security needs.

With its' blend of human expertise and advanced technology, Integrated Guarding directly addresses today's labor force challenges while creating meaningful operational efficiencies.



# A long tradition of providing comprehensive fire & safety services

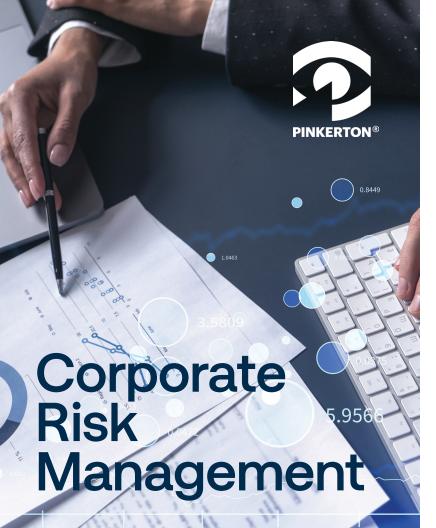
Certain industries that Securitas protects are more prone to fire hazards. In response, Securitas has developed a specialized group of highly trained personnel to expertly fight fires, handle hazardous material scenarios and provide related safety services.

These specialized services include EMT, fire and life safety consulting, fire brigade and fire equipment inspection services.



# Fire & Emergency Service Capabilities

- Fire Inspections
- Fire Suppression
- Arson Investigations and Response Assessment
- Emergency Response
- Rescue Operations
- Emergency Plan Development
- Hazardous Materials Services Capabilities



# Helping organizations identify, mitigate and manage risks

Our Pinkerton entity, founded in 1850, is one of the most respected brands in risk management with an unmatched reputation for protecting clients' people, property, assets, and places.

Today, our risk management experts use a data-driven approach to forecast the business impact that risks could have for an organization. Taking a holistic view, Pinkerton creates a total risk profile and builds a comprehensive plan that mitigates risks across the enterprise. This global team of experienced security professionals offers a full range of services



#### Pinkerton Service Offerings

- Risk Advisory Consulting and Assessments
- Investigations and Due Diligence
- Protection Services
- Pinkerton Crime Index
- Enterprise Security Risk Management
- Embedded SMEs
- Response Services

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#### **SecuritasVision**

# Enabling On-site security officers to be more efficient and effective

SecuritasVision delivers easy-to-use application features to empower proactive, data-driven security decisions.





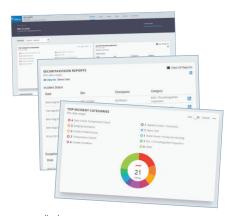
### SecuritasVision Capabilities

- Attendance activities and post confirmations
- Patrol tour scheduling and auditing
- Incident reporting and analytics
- Post orders distribution
- Daily activity reports
- Alert notifications

### **MySecuritas**

#### Transparency and benchmarking through a robust, scalable portal

MySecuritas is a secure online client portal providing instant access to critical information in real-time.





#### **MySecuritas**

- Current and future officer schedules
- Post orders, incident tracking and trending and tour information
- Utilizes technology located at your site
- View the site-specific training plan and track officers' progress
- Access key performance indicators and yearto-date spend billing information
- Enables Mobile Clients to view their invoice details by engagement.

contact@securitasinc.com

### Securitas MyConnect

**MyConnect Officer App** 

# Quick communication with District Managers (DM)

Enables sending secure messages, time off request, payroll questions and more. Responses received in real time.



### Officers Capabilities

#### Order uniforms and supplies

Immediate on-line access. Keeps a record of orders and status updates in real-time

View paystubs
Allows access and
downloading ability
of last 5 paystubs.

Submit payroll discrepancies

Enables immediate communication with the DM on payroll issues

View Schedule Provides current and following week schedules.

View Personal Time Off (PTO) Shows available PTO balance.

#### Securitas Operations Center (SOC)

### Located in Charlotte, NC, the SOC is the hub for Securitas USA's Protective Services

#### **Key Functions**

- National Communications Center: Unparalled after-hours telephone support for Securitas clients and Securitas personnel.
- Remote Guarding: Combining smart security technology and our Remote Guarding experts to create site efficiencies that help protect your facility 24/7.
- Solutions Support Team: Our specialized group of security experts design client-specific, integrated security solutions.
- Experience Center: Advanced showroom enabling clients to virtually

engage with our full range of security services and experts.

 Management Training & Engagement Center (M-TEC): Sophisticated management training facility which prepares our District Managers to be highly collaborative, entrepreneurial client partners.



#### National Communications Center (NCC)

The NCC is a state-of-the-art client care and response center that supports Securitas operations and clients nationwide.

The NCC has fully redundant infrastructure, including network, computing and power systems.



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#### 24/7 Services

- After-hours telephone support: Securitas clients and personnel.
- Coordination
   of Mobile dispatch:
   Response to calls
   for services
- Oversight of the Post Confirmation System: Quality assurance for every post and shift.
- Management of Security Response Services (SRS): On-demand, temporary and emergency security services.

As a major division of Securitas, GCA combines Securitas' service offerings into one platform that offers global clients a single point of contact for their security needs.

### Global Clients Americas (GCA)

Consistent and standardized levels of security have become a demanding requirement for international and global firms. The GCA group designs and manages comprehensive large-scale security programs without the need to navigate through multi-supplier contracts. Securitas GCA is a proven business partner with the security

expertise and dedicated account management to adeptly assess, implement and manage your specific security requirements.

For us to be successful, we realized the importance of understanding our client's business challenges to better serve their needs. For this reason, we created specialized teams within the

GCA business to align and evolve alongside your business and industry.

These specialized verticals are supported by Securitas Response Services, the number one resource for on-site temporary and emergency security service needs.

### Data Center

#### **Protective Services**

Providing expertise and specialized services to our global data center customers. Whether collocated or proprietary, the data center market requires uniquely advanced training and high-level service delivery targeting error-free performance. Securitas' Data Center Protective Services group is the first of its kind designed to meet the needs of this everchanging market.



# Specialty Divisions

#### Healthcare

Providing protective services for 500+ healthcare facilities utilizing our expertise, specialized training and technology-driven resources. Our subject matter experts help to reduce and mitigate risks for an industry where security can be the difference between life and death.

#### **Paragon Systems**

With over 14,000 professionals, Paragon and Securitas Critical Infrastructure Services are the leading provider of specialized security, fire, investigations, inspections, cybersecurity, risk management and mission support services to the U.S. Federal Government and other critical infrastructure clients.





### Tech-forward Transformation

Securitas has holistically redesigned its business processes, infrastructure and service approach.

The result has been a fundamental business and technology transformation. The primary focus of this transformation has been to enrich the client and employee experience while accelerating our momentum in moving Securitas – and the industry – to security programs that are truly transparent, integrated and predictive.

### Our Transformation's Client-centric Drivers

- Total program transparency: billing, scheduling, contracts, officer qualifications and performance.
- Data-driven client decisions.
- Automated, paperless processes.
- Advanced, intelligent insights on program effectiveness and futures.

# Continuous Innovation

In these times of unprecedented change, Securitas' ability to deliver agile and reliable security options is unparalleled.

Our most recent innovations have spanned a variety of new capabilities and applications, including:

- Solar Power
- Remote Reception
- Virtual Recruiting
- Quick Deployment RGGo and RGWatch Solutions
- Virtual Training
- Traffic Safety



With over 150 years of keeping people and assets safe, we see the power of blending human talent and advanced technology.

See a different world



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