

## ENTERPRISE SERVICE AGREEMENT AND SERVICE ORDER

This Spectrum Service Agreement, including all Service Orders entered into hereunder and the Commercial Terms of Service that are incorporated herein by this reference ("Service Agreement"), executed and effective upon the date of the signature set forth in the signature block below (the "Effective Date"), is between customer identified below ("Customer") and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum").

Customer Information					
Business Name (Exact Legal Name): Montgomery County DPW			Federal Tax ID: 146002568		<input type="checkbox"/> Existing Customer Account # _____ <input type="checkbox"/> New Customer Customer Code _____ For Voice Only _____
Business Street Address (Service Address):* 6 Park St					
Suite:	City: Fonda	State: NY	Zip Code: 12068		Spectrum Information
Customer's Phone: 518-853-8169		Fax No.:			
Customer Authorized Contact Name: Greg Oliver					
Phone: 518-853-8169		E-mail: goliver@co.montgomery.ny.us			
Billing Contact Name: Janel Kretser				Sales Contact: Julie Eldredge	
Billing Phone: 518-853-4214		E-mail:		Rep ID: 224010	
Billing Address: 200 Park St				Telephone: 518-640-8572	
Suite:	City: Fonda	State: NY	Zip Code: 12068		Email: Julie.Eldredge@Charter.com
Primary Billing Phone Number used with current Phone Provider:		Current Phone Provider:		Current Phone Provider Account Number:	

\* This address will be used for Emergency 9-1-1 services

Services					
Service/Equipment	Term (Months)	Qty	Install / Setup Fee	Monthly Fee	Total Monthly Recurring
Spectrum Business Internet 60Meg x 5Meg	M/M	1	\$99.00	\$79.99	\$79.99
Static IP Address	M/M	1	\$0.00	\$9.99	\$9.99
Existing Opportunity Name/Number 8339833			<b>Total Install Fees*</b>	\$99.00	<b>Total Monthly Fees*</b> \$89.98

\*Prices do not include taxes and may include additional fees

**AGREEMENT**

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THIS SPECTRUM SERVICE AGREEMENT IS SUBJECT TO THE COMMERCIAL TERMS OF SERVICE AVAILABLE AT [WWW.CHARTER.COM](http://WWW.CHARTER.COM), A COPY OF WHICH WILL BE PROVIDED TO CUSTOMER UPON REQUEST. SUCH TERMS AND CONDITIONS ARE INCOPORATED HEREIN BY THIS REFERENCE. BY EXECUTING THIS SPECTRUM SERVICE AGREEMENT WHERE INDICATED BELOW, CUSTOMER ACKNOWLEDGES THAT (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE DISPUTES RELATING TO THE SPECTRUM SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

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(Authorized Customer Signature)

(Date Signed)

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(Printed Name)

(Title)