Request for Quotes 27-24 (RFQ) – Interactive Kiosks for Montgomery County Tourism

Montgomery County Tourism is seeking quotations for the procurement and installation of tourism kiosks. The kiosks will be strategically placed in various municipalities throughout the county. Montgomery County Tourism aims to leverage these kiosks as informational and promotional tools to guide tourists effectively, enhancing their experience while fostering economic growth by increasing foot traffic and spending in local businesses. This initiative is part of a broader effort to utilize technology to showcase the unique attractions and services available within our historical canal towns.

All requests for proposal must be submitted to Montgomery County, Purchasing Agent – Jaclyn Doin, 20 Park St. Fonda, NY 12068, no later than Thursday, October 24, 2024 at 2pm. Quotes can also be emailed to jdoin@co.montgomery.ny.us. Please clearly mark, in subject line, quote for RFQ 27-24. Montgomery County reserves the right to reject any or all bids.

Scope of Quote:

- **Indoor Kiosks**: Three (3) interactive LED digital display screens with HDMI, capable of full HD resolution, TAA compliant, suitable for indoor use, equipped with multimedia capabilities to engage visitors with local attractions, events, and business directories.
- **Outdoor Kiosk**: One (1) outdoor rated kiosk with interactive window film, wind resistant up to 135 mph, temperature range -31°F to 140°F, including waterproof speakers and outdoor suitable HDMI cord.

Type of Equipment:

- Indoor displays should be around 32" with capabilities for full HD resolution, interactive touch screens, and user-friendly interfaces.
- The outdoor kiosk should be approximately 55", with a high brightness display suitable for outdoor visibility, weatherproofing to IP65 standards or higher, and robust security features to prevent vandalism.

Installation Options and Requirements:

- Please provide separate quotes with and without installation costs.
- Professional installation of all units, including secure mounting and integration into existing electrical and data networks. Comprehensive testing and configuration of software and hardware functionalities.

Software and Programming:

- Each kiosk must include user-friendly software that allows Montgomery County staff to update and change displayed content as needed, ensuring flexibility in promoting various attractions and events.
- Include remote support accessibility, interactive software licensing with ample storage, and specify content design and development services tailored to location-specific attractions and events.